

VISA APPLICATION GUIDELINES FOR NEW INTERNATIONAL STUDENTS

Student Pass application Process

Pre-Programme and On Arrival Visa Procedure STUDENT PASS ENDORSEMENT



Student Pass Application

Requirement To Apply For Student Pass

Section 10 of the Immigration Regulations 1963 requires all international students (including the mobility students) who wish to study at any higher education institutions in Malaysia to obtain Student Pass before entering Malaysia. Students are required to submit application for Student Pass at the Education Malaysia Global Service (EMGS*) online system at https://visa.educationmalaysia.gov.my/customer/account/create/

Students are advised to **take note of the following** during the visa application:

- 1. Students must be residing outside of Malaysia at the time of their application.
- 2. If the student is residing in Malaysia, please visit the UM Visa Counter for further arrangement on the visa application. The visa application should be done by us.



Please make sure your passport has a validity period of more than

18 months if you have been accepted the offer letter, please ensure you are using the same passport when travelling to Malaysia.

It is important for you to inform us should the passport number is different from the one written on the admission letter

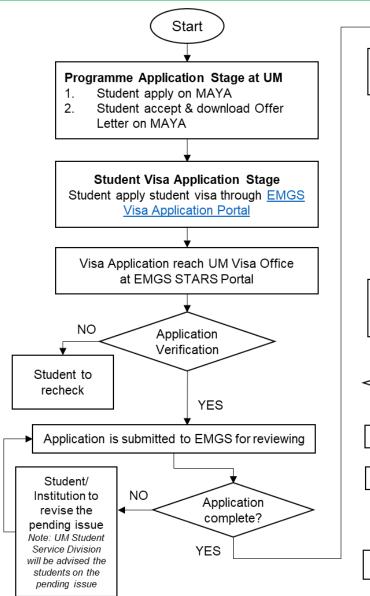


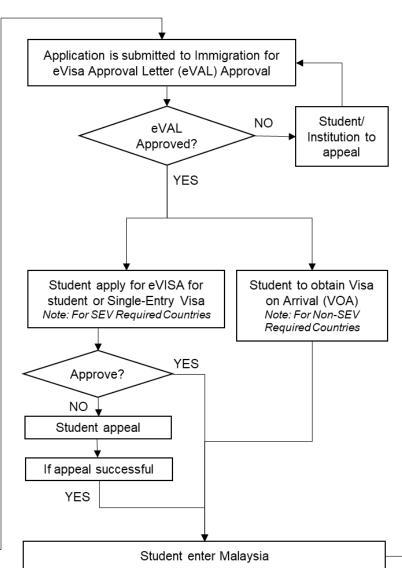
Student Pass Application

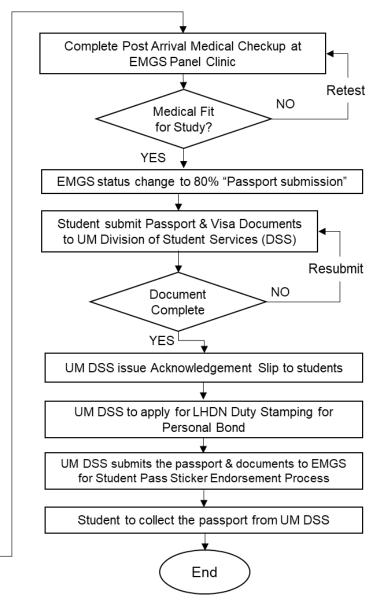
Complete at the Home Country			Complete in Malaysia			
Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement
EMGS Visa Process Completion Status: 70%			EMGS Status: 80%		EMGS Status: 100%	

Visa Application Stage 1 - 6

Step 7 - 8







Student Pass Process (Pre-Arrival Stage)

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement



Student Pass Application | STEP 1

5 SUB-STEPS

TO KICK START **STEP 1** APPLY FOR STUDENT PASS VIA EDUCATION MALAYSIA GLOBAL SERVICE (EMGS)

Step 1.1: Create an Account

Step 1.2: Fill up the Section 1: Course and Institution Details

Step 1.3: Fill up the Section 2: Student Visa Application Form for your Programme

Step 1.4: Review and Confirm Your Application Details

Step 1.5: Checkout & Submission of Application





5 SUB-STEPS | STEP 1.1

TO KICK START STEP 1 APPLY FOR STUDENT PASS VIA EDUCATION MALAYSIA GLOBAL SERVICE (EMGS)

Step 1.1: Create an Account

Step 1.2: Fill up the Section 1: Course and Institution Details

Step 1.3: Fill up the Section 2: Student Visa Application Form

Step 1.4: Review and Confirm Your Application Details

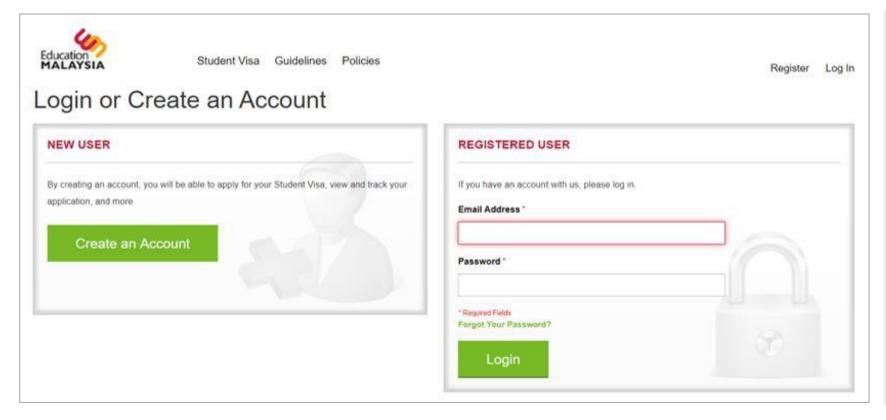
Step 1.5: Checkout & Submission of Application





5 SUB-STEPS | 1.1 Create an Account

To start the Student Pass application, go to Login or Create an Account screen at https://visa.educationmalaysia.gov.my/customer/account/login/



First Name *	Middle Name/Initial
Last Name *	
Only A-Z and 0-9 are allowed f	or First and Last Name
Email Address *	
Sign Up for Newsletter	
Date of Birth	
DD MM YYYY	
Gender	
Gender	
Gender	
LOGIN INFORMATION	and a command the man absorbed by
LOGIN INFORMATION	cters, recommend 12 or more characters)*
LOGIN INFORMATION Password (minimum 8 chara	cters, recommend 12 or more characters)*
LOGIN INFORMATION	cters, recommend 12 or more characters)*
LOGIN INFORMATION Password (minimum 8 chara	icters, recommend 12 or more characters)*



5 SUB-STEPS | STEP 1.2

TO KICK START STEP 1 APPLY FOR STUDENT PASS VIA EDUCATION MALAYSIA GLOBAL SERVICE (EMGS)

Step 1.1: Create an Account

Step 1.2: Fill up the Section 1: Course and Institution Details

Step 1.3: Fill up the Section 2: Student Visa Application Form

Step 1.4: Review and Confirm Your Application Details

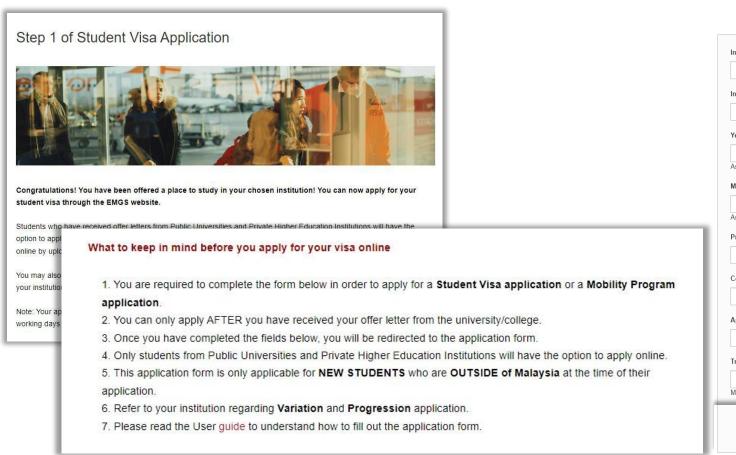
Step 1.5: Checkout & Submission of Application





5 SUB-STEPS | 1.2 Fill up the Section 1 (Course and Institution Details)

Fill in details of the course and institution which you received the offer of admission



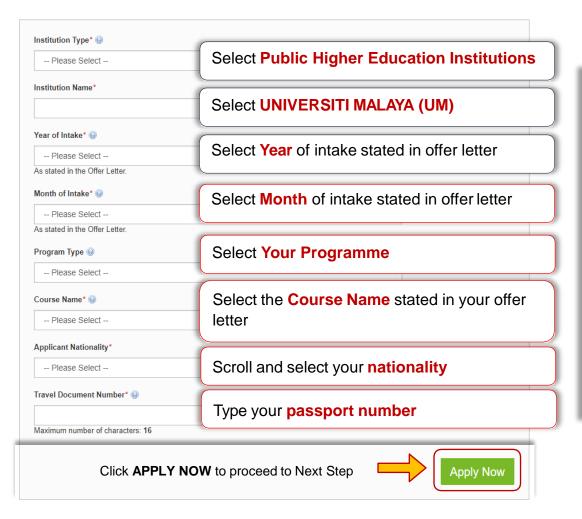
Please Select	v	
Tiouse collect		
Institution Name*		
	v	
Year of Intake* 📵		
Please Select	▼	
As stated in the Offer Letter.		
Month of Intake* 😡		
Please Select	₹	
As stated in the Offer Letter.		
Program Type 📵		
Please Select	Ψ	
Course Name*		
Please Select	Ψ	
Applicant Nationality*		
Please Select	Ψ	
Travel Document Number*		
Maximum number of characters: 16		
		Apply Now



UNIVERSITI MALAYA

5 SUB-STEPS | 1.2 Fill up the Section 1 (Course and Institution Details)

Fill in details of the course and institution which you received the offer of admission







5 SUB-STEPS | STEP 1.3

TO KICK START STEP 1 APPLY FOR STUDENT PASS VIA EDUCATION MALAYSIA GLOBAL SERVICE (EMGS)

Step 1.1: Create an Account

Step 1.2: Fill up the Section 1: Course and Institution Details

Step 1.3: Fill up the Section 2: Student Visa Application Form

Step 1.4: Review and Confirm Your Application Details

Step 1.5: Checkout & Submission of Application





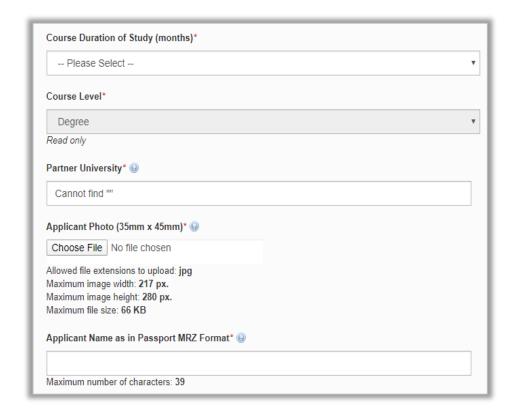
Please refer to the guide carefully while filling up the application details.

#1 Course Duration

Select Course Duration as stated in the UM's offer letter

#2 Course Level

This field will be automatically filled based upon the course you selected.





Please refer to the guide carefully while filling up the application details.

#4 Applicant's Photo

Go to the following link for the passport-size photo guidelines: https://bit.ly/2xmf8m1

The passport-size photo must be professionally taken with WHITE background to ensure it follows the image guidelines: Photo Size: 35mm x 45m). Only photo with jpg extension is accepted.

Please refer #4 Applicant's Photo Guideline for more details.

Helpful Tips:

Students who submitted photo that does not meet the EMGS Photo Requirements will encounter delay in the application review processing and further dragging the visa approval process.







Acceptable Photo



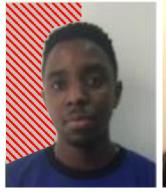


34mm

45mm

35mm

Not Acceptable





The colour of the background must be pure white. Background colours that are off-white (such as cream or bone, consisting of white mixed with a tinge of grey or with a pale hue) are not acceptable.



Please ensure that there is **no white border** surrounding the photo as this may affect the dimensions of the image.



wear dark-coloured attire (this includes headscarves) so as to be in clear contrast to the white background. A conservative top is best. Do not wear something with open shoulders (such as a tank top).



Scan to find the Photo Requirements

https://visa.educationmalaysia.gov.m y/guidelines/passport-photoguidelines.html/

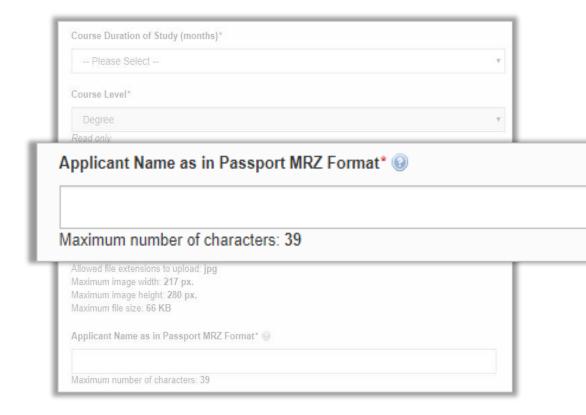


Please refer to the guide carefully while filling up the application details.

#5 Applicant's Name as in Passport MRZ FormatUse only English letters, with no special punctuation.

The system DOES NOT accept special characters such as ~ or accent marks – Type your name as it appears in the MACHINE-READABLE ZONE (MRZ) of your passport.

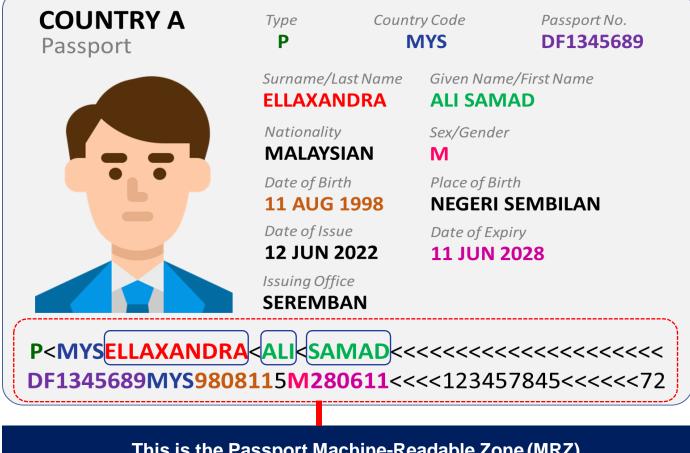
Please refer **#5 Applicant's Name as in Passport MRZ Format Guideline** for more details





#5 Applicant's Name as in Passport MRZ Guideline





This is the Passport Machine-Readable Zone (MRZ)

Full Name must be typed according to





Please refer to the guide carefully while filling up the application details.

#6 Applicant Gender

Specify your **Gender** as per your passport

#7 Applicant Country of Birth

Select the **Country** where you were born. (This should be the same as the country listed in your passport)

#8 Applicant Date of Birth (DOB)

Type DOB in this format (DD/MM/YYYY)

(This should be the same as written in your passport. Take note that the date format should be EXACTLY as it appears.

For example, if your date of birth is 3rd January 1995, you should type 03/01/1995 rather than 3/1/1995)





Please refer to the guide carefully while filling up the application details.

#9 Applicant Nationality

Scroll and select your **Nationality**

#10 Applicant Region/State/Province

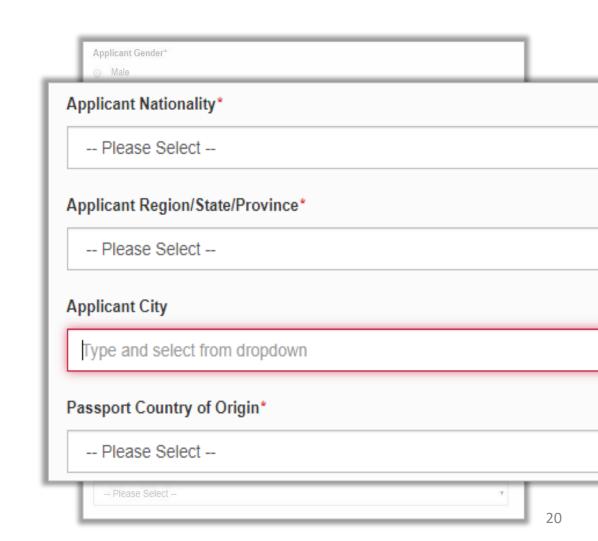
Scroll and select your Region/State/Province

#11 Applicant City

Type and select your **City** from the dropdown

#12 Passport Country of Origin

Scroll and select your Passport Country of Origin





Please refer to the guide carefully while filling up the application details.

#13 Obtain Single Entry Visa

Select Malaysian Embassy/ Consulate/ High Commission or Representative Offices in your country

(International students with approved Visa Approval Letter (eVAL) have to obtain the Single-Entry Visa from Malaysian Embassy/ Consulate/ High Commission or Representative Offices before entering Malaysia. However, not all countries' citizens require a visa to travel to Malaysia)

If you are a citizen of a country that requires a Single-Entry Visa to travel to Malaysia, please select the nearest Malaysian Embassy from where you can obtain the Single-Entry Visa once you printed the Visa Approval Letter (eVAL) through EMGS website.

Please click <u>here</u> for the list of countries that requires visa to enter Malaysia.

Note: if you require a visa to travel to Malaysia but you are not in your home country, you can select the nearest Malaysian Embassy/Consulate/ High Commission or Representative Offices to you from where you can obtain the Single-Entry Visa once you printed the Visa Approval Letter (eVAL) through EMGS website.





Please refer to the guide carefully while filling up the application details.

#14 Travel Document Type

Select Type of Passport you are using.

A travel document refers to your Passport. Most students will be using an International Passport.

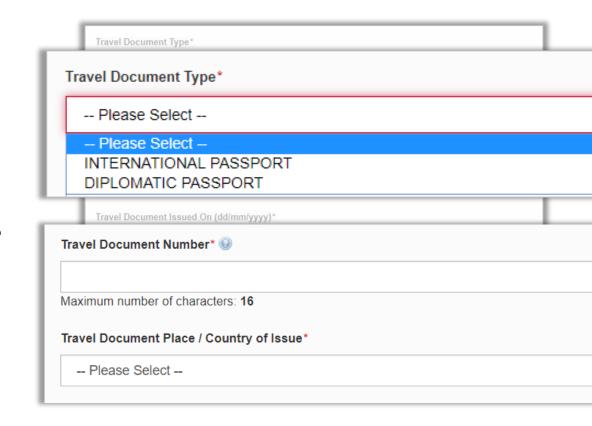
#15 Travel Document Number

Type your **Passport Number**

Please make sure that this number is correct and is a match for the passport number appearing on your offer letter

#16 Travel Document Place of Issue

Select Name of Country where your passport was issued (This should match the field in your passport)





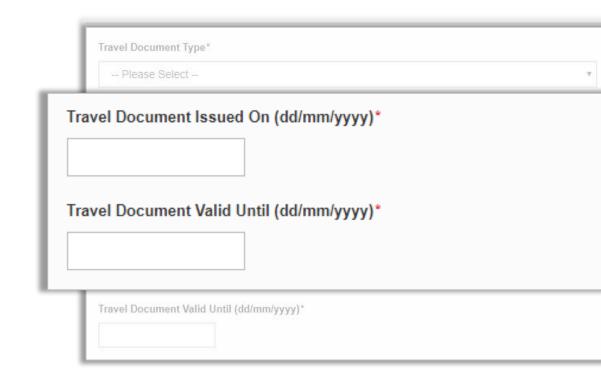
Please refer to the guide carefully while filling up the application details.

#17 Travel Document Date of Issue

Select the **date (DD/MM/YYYY)** when your passport was issued (This should match the date in your passport)

#18 Travel Document Expiration Date

Select the date (DD/MM/YYYY) when your passport will expire (This should match the Date of Expiry in your passport)





Please refer to the guide carefully while filling up the application details.

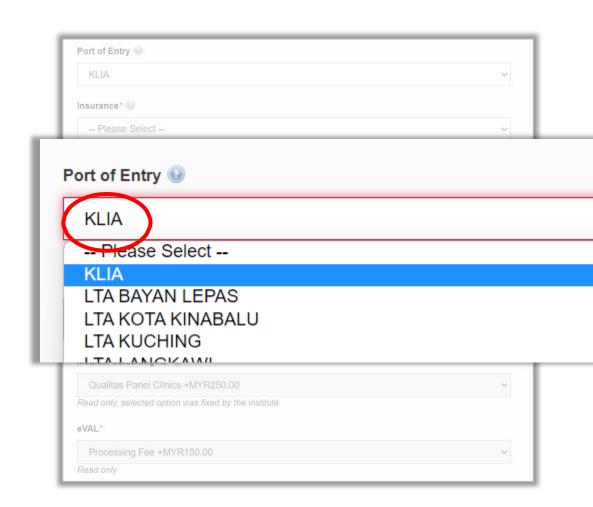
#19 Port of Entry

Please choose ONLY KLIA (Kuala Lumpur International Airport) as the Port of Entry

Important Note:

Students who are attending any study programme at **Universiti Malaya** must only enter Malaysia Border through the **Kuala Lumpur International Airport (KLIA Terminal 1 or 2)**

Please note that entering through other port of entry will be denied for entering Malaysia as the only allowed entry port for institutions located in Kuala Lumpur is **KLIA**.





Please refer to the guide carefully while filling up the application details.

#20 Insurance

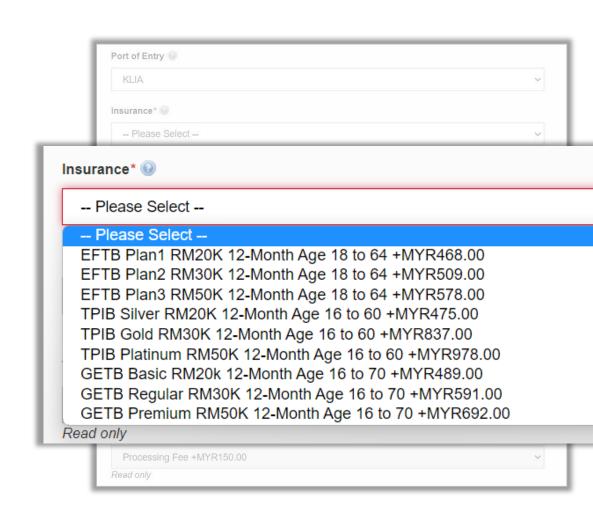
Please choose **ONLY either one of the insurance option below**:

- EFTB Plan 1 / Plan 2 / Plan B
- TPIB Silver / Gold / Platinum
- GETB Basic / Regular / Premium

EXCEPT Own Group Insurance

Helpful tips:

You may find out more about the insurance package below: https://visa.educationmalaysia.gov.my/guidelines/insurance-new.html





Please refer to the guide carefully while filling up the application details.

#21 Sticker Pass Fees

This field will be automatically filled as it was fixed by the institute as **EMGS**, 1- year Pass +RM60.00

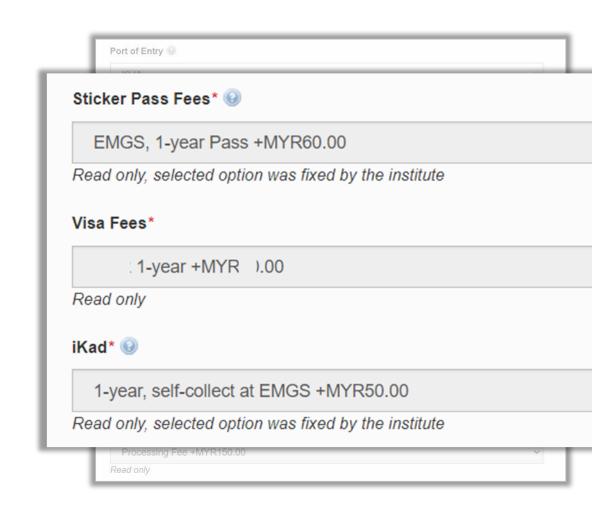
#22 Visa Fees

This field will be automatically field based on the **nationality** chosen

#23 iKad

This field will be automatically filled as it was fixed by the institute as 1-year, Self-collection at EMGS + RM50.00

iKad is an identification card for foreign students and can be used as such in Peninsular Malaysia. However, iKad is not a replacement of your passport; please visit EMGS website to learn more





Please refer to the guide carefully while filling up the application details.

#24 Medical Screening

This field will be automatically filled as it was fixed by the institute:

Qualitas Panel Clinics +MYR250.00

New international students are required to perform a medical screening in Malaysia within 7 days from the date of arrival in Malaysia.

Please note that if the student is diagnosed with a medical condition that is deemed unsuitable for studies in Malaysia when undergoing the compulsory Post-Arrival Medical Screening, they will be required to bear the cost of leaving Malaysia. The students are also required to exit Malaysia before the expiration of their current pass.

For more details:

https://visa.educationmalaysia.gov.my/guidelines/medicalscreening.html





Please refer to the guide carefully while filling up the application details.

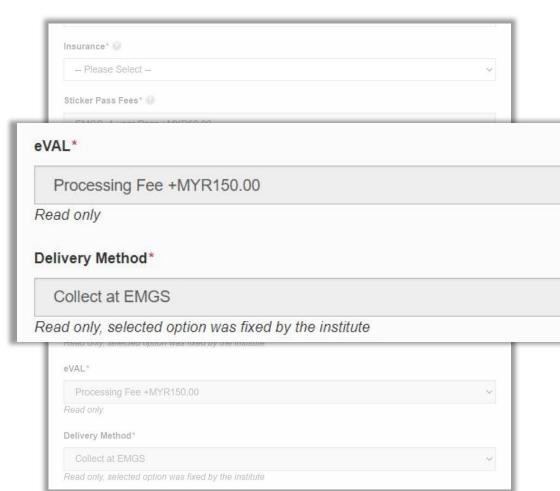
#25 eVAL

This field will be automatically filled as **Processing Fee +MYR150.00**

#26 Delivery Method

This field will be automatically filled as it was fixed by the institute: Collect at EMGS

Once the eVAL is approved, students have to print the eVAL through EMGS website and bring the copies to the nearest Malaysian Embassy/ Consulate in your country of origin or near to you or students may apply for an eVISA for Students through https://malaysiavisa.imi.gov.my/evisa/evisa.jsp





Please refer to the guide carefully while filling up the application details.

#27 Offer Letter

Upload the Offer Letter issued by Universiti Malaya digitally through the UM Application Portal (apply.um.edu.my)





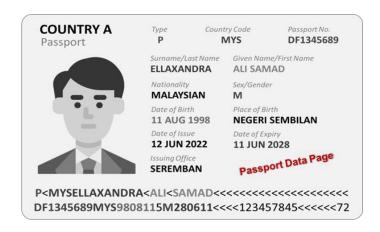




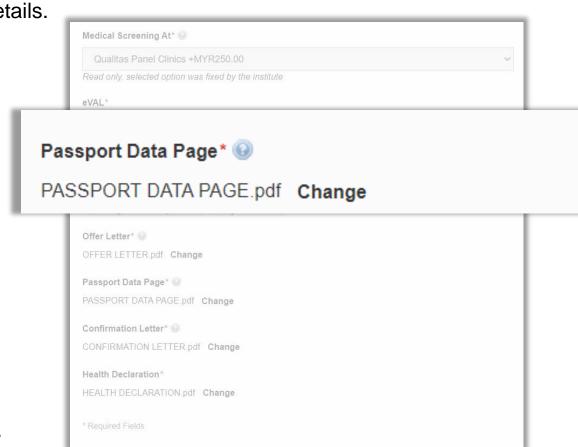
Please refer to the guide carefully while filling up the application details.

#28 Passport Data Page

Upload a scanned copy of your Passport Data Page in PDF format.



Please refer #28 Passport Data Page Guideline for more details.





#28 Passport Data Page Guideline





Scanning of passport on one A4 page must not contain more two pages of the passport

Prepare a scanned copy of your Passport Data Page in PDF format.

For students originating from Libya, Iran, Iraq, Somalia, Sudan, Syria and Yemen are required to submit a copy of ALL pages of passport to EMGS.

As for rest of the countries, upload scanned copy of the Passport Information page, the Observation Page (If it shows any extensions, clarifications of name, and previous passport numbers), and any pages which contain visa information.

Please ensure that all required pages are scanned and uploaded as ONE PDF file.



Please refer to the guide carefully while filling up the application details.

#30 Health Declaration

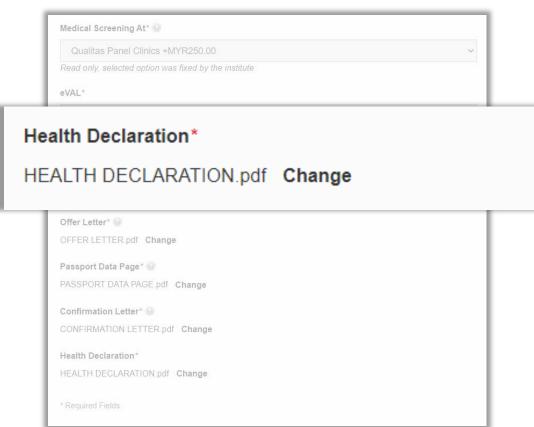
Upload a scanned copy of the completed Health Declaration Form in PDF format

This can be a **support/recommendation/confirmation letter** from **student's home university** or MOU between home and host universities

Please refer #30 Health Declaration Guideline for more details

Note:

Effective from 1st June 2019, all International Students are no longer required to undergo the Pre-Arrival Medical Screening when applying fora student pass application to Malaysia.





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YES

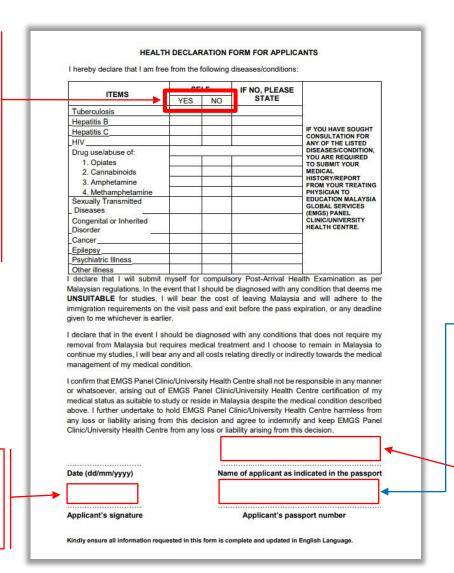
means you are FREE from the diseases/ health conditions.

NO

means you **HAVE history**, or you are currently having the mentioned diseases/illness

John Hamed Care Dis Not Narry Honden Bruce lee Mat Lette Jogh John Rockefellow Picasso Machemund Charles Morehan Linesh

a person's name written in a distinctive way as a form of identification in authorizing a cheque or document or concluding a letter.

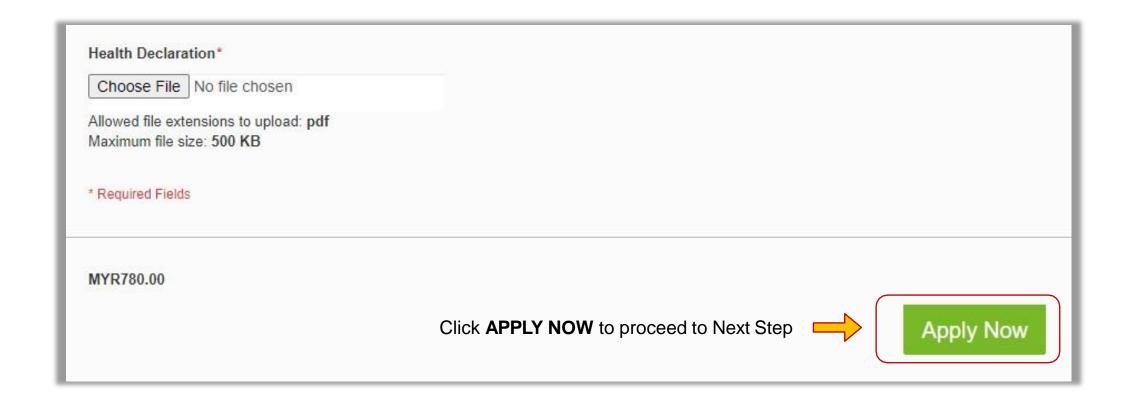




Passport Machine-Readable-Zone (MRZ) Nam₃₆e



Upon completing application details #1 - #30, you may proceed to click on "Apply Now" Button to process to the next step





5 SUB-STEPS | STEP 1.4

TO KICK START STEP 1 APPLY FOR STUDENT PASS VIA EDUCATION MALAYSIA GLOBAL SERVICE (EMGS)

Step 1.1: Create an Account

Step 1.2: Fill up the Section 1: Course and Institution Details

Step 1.3: Fill up the Section 2: Student Visa Application Form

Step 1.4: Review and Confirm Your Application Details

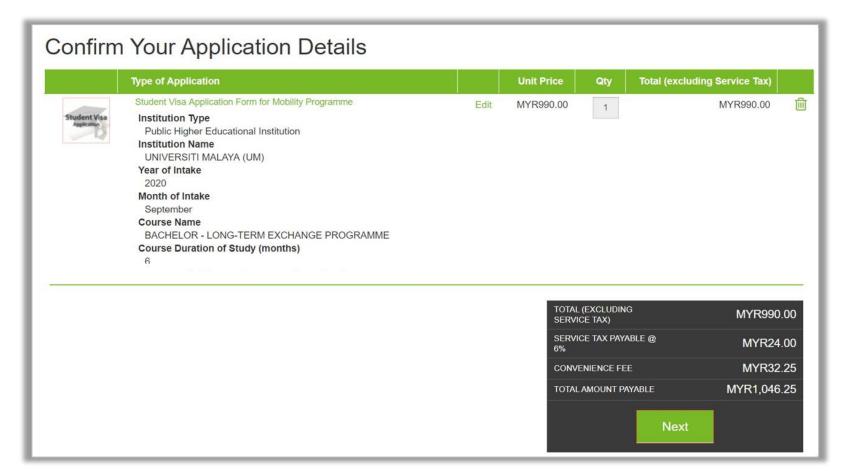
Step 1.5: Checkout & Submission of Application





5 SUB-STEPS | 1.4 Review and Confirm Your Application Details

Once you click **APPLY NOW** in **Step 1.3**, a page indicating the summary of application details and total amount of payment to be made will be displayed. Kindly review and confirm your application details before proceeding to click "Next" of the course and institution which you received the offer of admission





5 SUB-STEPS | STEP 1.5

TO KICK START STEP 1 APPLY FOR STUDENT PASS VIA EDUCATION MALAYSIA GLOBAL SERVICE (EMGS)

Step 1.1: Create an Account

Step 1.2: Fill up the Section 1: Course and Institution Details

Step 1.3: Fill up the Section 2: Student Visa Application Form

Step 1.4: Review and Confirm Your Application Details

Step 1.5: Checkout & Submission of Application





Once you click **NEXT** in **Step 1.4**, a page with 3 Sections indicating **Billing Information**, **Payment Information** and **Application Review** will be displayed and students are required to make full either via credit card or telegraphic transfer to the EMGS account stated on the invoice.

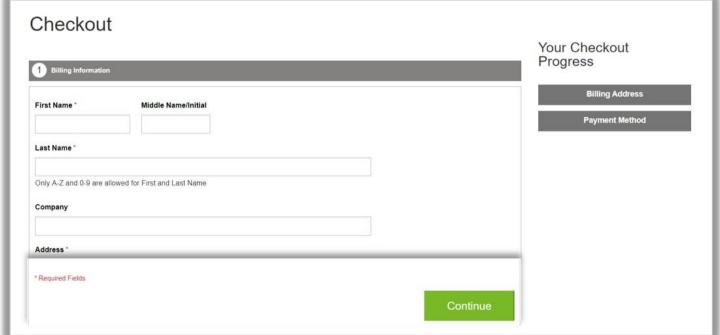




Section 1: Billing Information

If you have not yet registered a billing address in your account, you will be required to create one before proceeding to the next step.





Fill up the Billing Information and click "CONTINUE" to proceed after confirming accuracy of your details.



Section 2: Payment Information

There are two options of payment method:

Credit Card – RM only (powered by iPay88) & Telegraphic Transfer (USD Only)



Helpful Tips:

Pay through Credit Card will be the most effective method as the transaction is immediate.

Whereas pay through Telegraphic Transfer (TT) will take at least 3-4 weeks for EMGS to verify the payment transaction.

Application will only begin to process once the payment transaction is verified by EMGS.

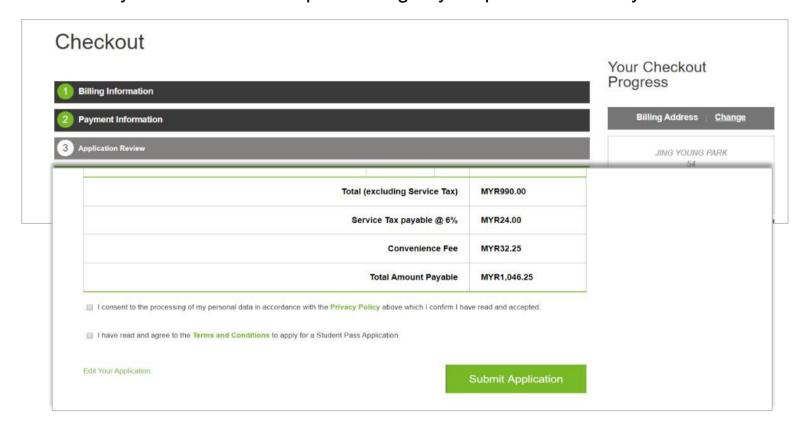


Students are required to make full amount of the total payment either via Credit Card or Telegraphic Transfer to the EMGS account stated on the invoice.



Section 3: Application Review

Verify your application details, read the Terms and Conditions and click "**Submit Application**" after selecting the checkbox to confirm your consent to the processing of your personal data by EMGS.



Helpful Tips:

You will receive the notification below with your Application Number for your reference. An email with the application details will also be sent to the email address you used to register.

Please email the Application Numberto bpvisa_aasd@um.edu.my with copy to lizakk12@um.edu.my

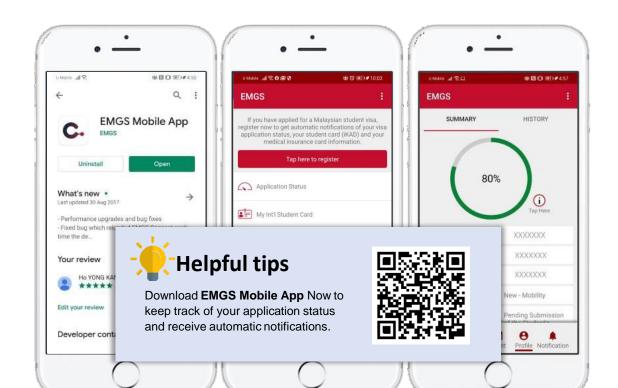
Your application has been received	
Thank you for applying!	
Your application # is: E101000012.	
You will receive an application confirmation email with details of your application and a link to track its progress.	
Cilck here to print a copy of your order confirmation.	
	Back to Homepage

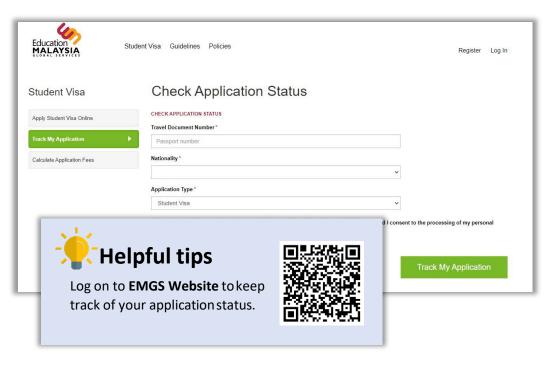


How to track your application status?

Once EMGS received a complete Student Pass application from you, the Universiti Malaya will be notified and is required to verify your student status. The payment for the application fee must be made by this time if you have not paid using credit card.

You can use the application tracker on EMGS's website or through the EMGS Mobile App to keep track of your application status.





Student Pass Process (Pre-Arrival Stage)

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement



3 Main Visa Documents that are essential prior to your entry to Malaysia after submitting the Student Pass Application in Step 1

Document 1	Document 2	Document 3
EMGS Approval Letter	Electronic Visa Approval Letter (eVAL)	Single Entry Visa (SEV) or eVISA for Student



Student Pass Application | STEP 2

2 SUB-STEPS

TO KICK START STEP 2 OF STUDENT PASS APPLICATION

Step 2.1: Issuance of EMGS Approval Letter

Step 2.2: Issuance of Electronic Visa Approval Letter (eVAL)





2 SUB-STEPS | STEP 2.1

TO KICK START STEP 2 OF STUDENT PASS APPLICATION

Step 2.1: Issuance of EMGS Approval Letter

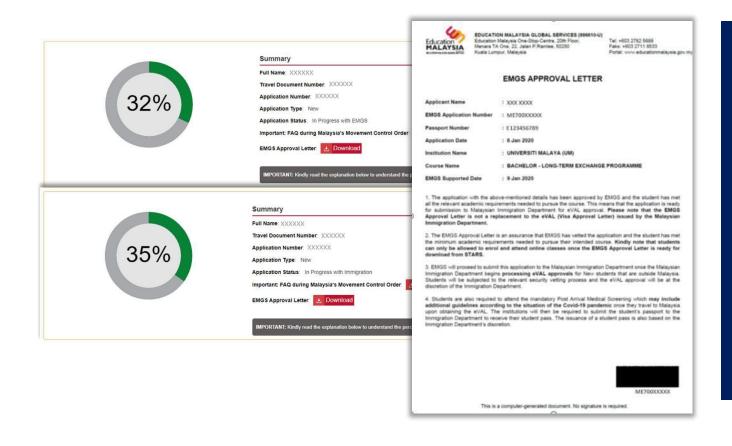
Step 2.2: Issuance of Electronic Visa Approval Letter (eVAL)





2 SUB-STEPS | 2.1: Issuance of EMGS Approval Letter

Once your application has been approved by EMGS (Application status reaches 32% - 35%), EMGS will issue an EMGS Approval Letter for you to download. And this also means that the application is ready for submission to Malaysian Immigration Department for eVAL approval.



What is EMGS Approval Letter?

The EMGS Approval Letter is an assurance that EMGS has vetted the application and the student has met the minimum academic requirements needed to pursue their intended course.

Kindly note that students can only be allowed to enroll and attend online classes with a valid EMGS Approval Letter.



2 SUB-STEPS | STEP 2.2

TO KICK START STEP 2 OF STUDENT PASS APPLICATION

Step 2.1: Issuance of EMGS Approval Letter

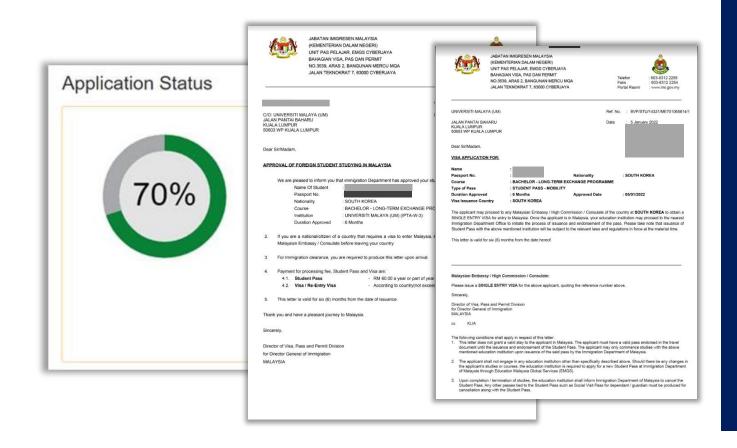
Step 2.2: Issuance of Electronic Visa Approval Letter (eVAL)





2 SUB-STEPS | 2.2: Issuance of Electronic Visa Approval Letter (eVAL)

Once your application is approved by the Immigration Department of Malaysia, you are required to download the Electronic Visa Approval Letter (e-Val) from the EMGS's website.



What is Electronic Visa Approval Letter (eVAL)?

eVAL is an approval letter issued by the Malaysian Immigration Department in Kuala Lumpur, Malaysia to the Malaysian Mission overseas and to the student to inform about the approval of the Student Pass application. Please note that this e-VAL is not the Student Pass, it only grants you permission to enter Malaysia for the further processing of your Student Pass. Please follow all the rules and regulation as stated in the e-VAL.

Student Pass Process (Pre-Arrival Stage)

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement



STEP 3 | Issuance of Single-Entry Visa (SEV) or eVISA for Student

This <u>Single-Entry Visa (SEV)</u> or <u>eVISA for student</u> is only applicable if you are coming from country that require visa to enter Malaysia. Click <u>here</u> to check SEV required countries. It is a visa for single journey to Malaysia before the student visa is completely issued to you.



Application will need to be done physically and submit your original passport to the nearest Malaysia Embassy or consular office at your country



Application can be done through online without present physically at the Malaysia Embassy or consular office.

Student Pass Process (Pre-Arrival Stage)

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement



STEP 4 | Purchase of Flight Ticket to Malaysia

Upon receiving your SEV or eVISA for Student, you may start looking for the flight ticket to Malaysia. Your entry point must only be Kuala Lumpur International Airport (KLIA) or Kuala Lumpur International Airport 2 (KLIA 2) only.

Important Notes:

- 1. Only purchase one way flight ticket to Malaysia as the return ticket will be depending on the student expiry date given by the Malaysian Immigration department after the completion of Student Pass Sticker Endorsement process once you arrive in Malaysia.
- 2. For students from **SEV required countries**, please DO NOT purchase your flight ticket before your SEV or eVISA for student is issued because entering Malaysia without a valid **SEV** or eVISA for student, students will be issued a Not To Land (NTL) order by the Immigration at the Malaysian Airport whereby you will be deported back to your home country.
- 3. For students from **non-SEV required countries**, you may proceed to purchase your flight ticket once you have received your Electronic Visa Approval Letter (eVAL) and you will have to apply for a Visa On Arrival (VOA) once you arrive at the Malaysian International Airport.

Student Pass Process (Arrival Stage)

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement



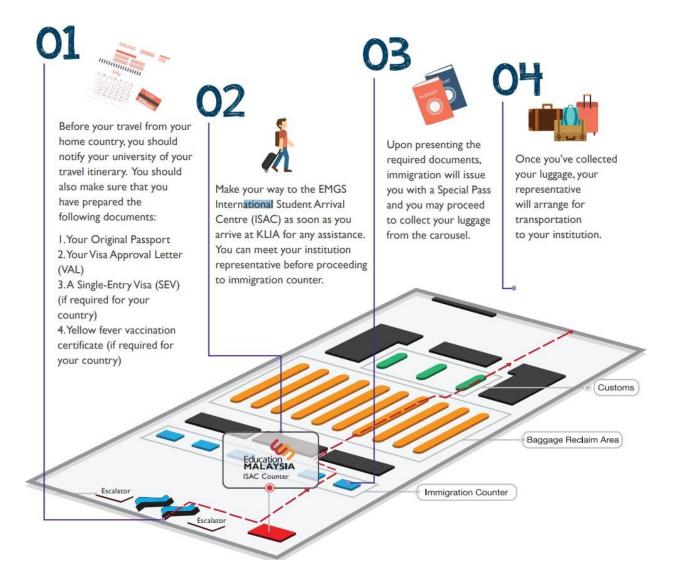
Upon arriving at the Kuala Lumpur International Airport (KLIA) or Kuala Lumpur International Airport 2 (KLIA 2)

Important Notes:

Individuals **must** present the **following documents** to Immigration Officers at the Malaysia Entry Point upon arrival:

- A valid passport with an appropriate length of validity;
- Offer Letter;
- Visa Approval Letter (VAL);
- Relevant paperwork i.e. SEV/e-Visa/VOA
 - For students from SEV required countries, please show your Single-Entry Visa (SEV) or eVISA for student and get a "Journey Performed" Stamping
 - For students from non-SEV required countries, please apply for a Visa On Arrival (VOA).
 - Once the Immigration Officers review the above documents, you will receive a **Special Pass /SP Entry Stamping** (the example is shown on the following page) with a duration of +/- 30 days (it might vary depending on individual). Refer to Page 69.





Upon arriving at the Kuala Lumpur International Airport (KLIA) or Kuala Lumpur International Airport 2 (KLIA 2)

Please make your way to the **EMGS International Student Arrival Centre (ISAC)** for any assistance.



Sample of Visa On Arrival (VOA)





Who should apply for Visa On Arrival (VOA) unon arrival at the Malaysian Airport?

Students who are coming from the non-SEV required countries e.g. UK, Switzerland, etc. will be required to apply for this Visa On Arrival (VOA) and get the stamping as shown on the left.



Sample of Entry Stamping (Special Pass/SP)







The pass duration is normally +/- 30 days (it might vary depending on individual)

LEGEND

Entry Date to Malaysia

Special Pass/ SP Expiry



- Please ensure you receive this SP stamping during the immigration clearance at the airport.
- Please ensure the SP stamping Expiry is not 1 day or less than 7 days expiry.

Why is there an expiry date for the entry stamping (Special Pass/SP)?

- Students will have to complete post arrival medical examination, and submit the original passport along with the visa supporting documents to the UM Visa Counter latest by 10 working days before the pass expired.
- Any late submission, students will have to pay for a penalty of MYR153.00 for the Special Pass/SP Extension.



2 Stampings should appear on your passport once you have completed the immigration clearance if you are coming from SEV required countries.

Stamping 1	Stamping 2	Stamping 3
Special Pass / SP Entry Stamping	SEV or eVISA for Student Journey Performed/JP Stamping	-
BALAYSIA IMMIGRATION KL INTERNATIONAL CONTROL Has 150 Permitted to enter and remain in West until 1 and remain in West and remain in West and remain in West until 1 and remain in West until 1 and remain in West and re	Electronic Visa WILL AT MANUSCRATTON BINGLE ENTRY VISA Grant to save in common or in the common of	-



2 Stampings should appear on your passport once you have completed the immigration clearance if you are coming from Non-SEV required countries.

Stamping 1	Stamping 2	Stamping 3	
Special Pass / SP Entry Stamping	-	Visa On Arrival (VOA) Stamping	
BOCEBOCEBOCEBOCEBOCEBOCEBOCEBOCEBOCEBOCE	-	WISA CHARACTERS WISA C	

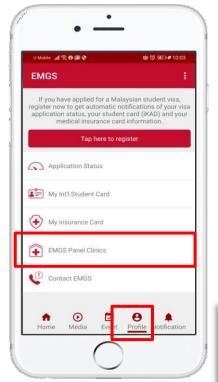
Student Pass Process (Post-Arrival Stage)

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement



STEP 6 | Complete Post-Arrival Medical Screening

You must complete a Post-Arrival Medical Screening within 7 days upon your arrival in Malaysia at any **EMGS** registered (panel) clinics. Log on to EMGS Mobile App or Website to access to the list of Panel Clinics.





Important Notes:

- You do not need to make any payment during the post arrival medical screening as the fee has been paid by you during the student visa application through EMGS.
- Additional fee charges will only incurr if the medical screening report is not cleared and require to redo some of the testings for further medical clearance before you are fit for study in Malaysia.
- The university and immigration reserve the right to cancel the offer if your medical report deem unfit for study.
- The Medical Report will be updated through the system directly by the clinic in 3-5 working days and your EMGS status will change to 80%.

Helpful Tips:

- Drink plenty of water the night before your medical screening
- Do not take any pills or medication prior to the screening
- For ladies who are having menstruation or period, it is highly reccommended to do the screening few days (5~7 days) after menstruation (However, it depends on the individual timeline)



Student Pass Process (Post-Arrival Stage)

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Apply for Student Pass via Education Malaysia Global Service (EMGS) website	Download EMGS Approval Letter & eVisa Approval Letter (eVAL) from EMGS website	Single Entry Visa (SEV) or	Purchase one way flight ticket to Malaysia	Entering Malaysia with eVAL & eVISA/SEV	Complete Post Arrival Medical Examination	Proceed with Student Pass Sticker Endorsement



You must submit your passport and other supporting documents **latest by 10 working days before** the expiry of the **Special Pass/SP Entry Stamping**. Any late submission, students will have to pay for a penalty of **MYR153.00** (Special Pass/SP Extension – Payable to EMGS) & **MYR50.00** (Visa Processing Fee – Payable to UM).

- Once the post arrival medical screening is completed and the EMGS status changes to 80%, you will need to submit your passport and the following documents to the Visa counter located at the Ground Floor, Examination Building. (Click Here for location)
 - 1) Original Passport
 - 2) A copy of Medical Slip from Qualitas Panel Clinics (EMGS Registered Clinics). Medical examination must be done at the EMGS's registered clinics. Please refer to the EMGS's website for the Qualitas Panel clinic list (Click here)
 - 3) UM Offer Letter and a Confirmation Letter issued by your respective Faculty.
 - 4) 1 piece of Passport-size Photo (White Background only)
 - 5) A copy of Passport (Detailed page), EMGS Approval Letter & Visa Approval Letter (eVAL)
 - 6) A copy of eVISA for Student (For students who obtained the eVISA for Student prior entering Malaysia)
 - 7) A copy of Visa On Arrival (VOA) (For students who obtained the VOA at the airport)
- The sticker endorsement process for your Student Pass will take at least 14 days from the date it is submitted to EMGS. You are not allowed to arrange / book your travel whilst the passport is being processed for sticker endorsement.



EMGS Status	No.	Estimated Timeline for Student Pass Sticker Endorsement Process Steps & Process	Action by	No. of Working Day
70%	1	Complete post arrival medical examination within 7 days from the date of release from the quarantine facility at EMGS's registered clinics (Qualitas Panel clinics/Registered Malaysian Clinic).	Student	1
	2	Qualitas Clinic process and submit the medical examination report to EMGS	Clinic	3
80%	3	Submit passport and document to Visa Counter. Note: Once EMGS updated the medical report submission status, student will then be requested by EMGS to submit passport. System will show this message "Request student to submit passport".	Student	1
80%	5	Documents checking and duty stamping approval from Inland Revenue of Malaysia (LHDN) for Student Pass Endorsement process	Visa Unit & LHDN	5
85%-90%	6	Passport and supporting documents submission to EMGS for further processing.	UM Visa Unit	1
95%	7	Processing for pass endorsement by Malaysian Immigration Department(MID)	EMGS & MID	14
97%	8	EMGS update Passport ready for collection by institution Note: Once EMGS updated the status to "Passport Ready for Collection", ISS UM will be notified to collect students passports at EMGS Counter	EMGS	1
100%	9	Collection of Passport by UM Note: Visa Unit representative will visit EMGS counter to collect the passports and upon returning to the university, Visa Unit will update the passport collection status in the system and will notify students for passport collection at AASD website.	UM DSS	3
	10	Collection of Passport by Student at Visa counter Note: Students are only allowed to visit visa counter to collect the passport once the passport collection has been updated at the AASD website (aasd.um.edu.my)	Student	1

Disclaimer: The above is a rough estimation on the timeline for post arrival visa processing. There might possibility of delay depending on the day-to-day operation and regulation from Malaysian Immigration Department. Special Pass Extension Penalty of MYR153 will be charged if the passport is submitted with less than 10 working days of the entry visa validity.



After submission of your Passport to Visa Unit, you may check the progress status of your Student Pass Sticker Endorsement processing through EMGS's Website or EMGS Mobile App.

You may visit the Visa counter to collect your passport once the **Status reaches 100%.** Information on iKAD & Insurance collection will be sent separately as iKAD & Insurance is normally issued within 14 days of the Student Pass endorsement.







- 1. When to collect back your passport from the UM Visa counter after EMGS Status reaches 100%?
 - Students are only allowed to visit Visa Counter to collect the passport once notification has been updated on AASD website.
- 2. What should I bring during passport collection?
 - Students are required to bring the Acknowledgement Slip For Student (Yellow Paper) during the passport collection.
- 3. Can my friend collect the passport on behalf of me?

It is strictly not allowed to collect the passport on behalf. The passport holder must present during the collection.



3 Documents you should receive after the completion of the Student Pass Sticker Endorsement

Document 1	Document 2	Document 3
Student Pass (it is a sticker on your passport)	i-KAD (a biometric residence permit which bears your photo and other information to verify your identity)	Insurance Card
 A student pass is a multiple entry visa which gives you permission to remain in Malaysia for the purposes of study at an approved institution on an approved course. 	 A valid i-Kad is the only substitute identification document for foreign nationals recognised by the Department of Immigration in Peninsular Malaysia and MUST BE KEPT WITH YOU AT ALL TIMES. With an i-Kad, your passport can now be kept away at a secure place. However, i-Kad is not a replacement document for international travel or travel in East Malaysia (Sabah and Sarawak). 	 This is the medical insurance card that you have purchased along during the student visa application on EMGS Portal. You may check the insurance that you purchased by looking through My Application on your EMGS account.



Contact Us



Student Services Division (VISA UNIT)
Academic Administration and Services Department (AASD)
Examination Building, Universiti Malaya
50603 Kuala Lumpur, Malaysia



http://aasd.um.edu.my



bpvisa_aasd@um.edu.my



Tel: (+603) 7967 7857 / 7858 / 7859

WhatsApp: +6019 249 2060